

It is the policy of Lindner Interiors Limited to consistently supply services of the highest quality to its Clients, in accordance with the Company's mission, organisational goals, terms of business and expectations that include and focus on the needs of our Clients.

It is also the policy of Lindner Interiors Limited to:

- Foster a corporate culture where our employees have a safe, healthy, respectful and rewarding work environment.
- Deliver projects on schedule, on budget and to the highest standard and above expectation.
- Have the necessary processes and procedures in place in order to maximise the utilisation of all resources.

The Company's Quality Management System defines the management responsible for Quality in order to assist the Company in achieving compliance, which through periodic management reviews and audits ensures the suitability, achievement and maintenance of the Company's quality objectives and that continual improvement is effected. The Quality Management System implemented is certified to ISO 9001:2015

As part of the commitment to continual improvement, the Quality Objectives include setting targets for:

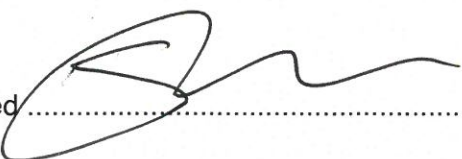
- Understanding level of client satisfaction.
- Repeat business through the optimisation of business processes and Client satisfaction.
- Staff performance and turnover.
- Repeat business.

Operations shall be carried out as outlined in the Company's Procedural Instructions and relevant Working Instructions and Group directives. Any deviations must be raised and recorded as Occurrence Report (OR) by the relevant Head of each department and/or its Managers and investigated accordingly, which then may or may not be classified as an NCR. In the event of an OR being classified as an NCR, the Quality Manager shall be notified in order to update the NCR business register.

It is part of the Company's training programme that this policy is understood, implemented, maintained and embraced at all levels in the organisation.

This policy will be reviewed annually or sooner if changes occur that affect the implementation of this policy.

This statement represents my commitment, on behalf of Lindner Interiors Ltd to this Quality Policy Statement.

Signed  .....

Steve Hook – Operations Director

Date 17, 08, 20 .....